

**Freedom of Information Response**

**Request Number 12598**

**Date received: 20 August 2018**

**Response deadline: 27 August 2018**

20 day response deadline: 18 September 2018

**Question:**

1) Please provide me with the Job Description for the Patient Services Officer role that was used in 2013/14.

**Response: NHS Greater Manchester Shared Services (GMSS)**

1)



CSU PSR 003 Patient  
Services Officer JD B:

**Queries:**

It is hoped you find these details helpful to your enquiries. However, if you are unhappy with this response please let us know, giving your reasons for believing we have not satisfied the requirements of the Freedom of Information Act.

The matter will then be considered by the Freedom of Information officer who will respond in writing. This correspondence will include details of the Information Commissioner who you can contact if you remain dissatisfied with our response.

**Freedom of Information Office**

**Patient Services**

**GM Shared Services (hosted by Oldham CCG)**

**Ellen House, Waddington Street, Oldham, OL9 6EE**

**Email: [foi.gmcsu@nhs.net](mailto:foi.gmcsu@nhs.net)**

**Telephone: 0161 212 6270**