

Freedom of Information Response

Request Number 12102

Date received: 4 June 2018

Response deadline: 11 June 2018

20 day response deadline: 2 July 2018

Question:

- 1) What are the implications for NHS Greater Manchester Shared Services of GDPR in relation to patient's medical records?

Response: NHS Greater Manchester Shared Services (GMSS)

- 1) Please be aware that as an organisation NHS Greater Manchester Shared Services (GMSS) does not routinely hold medical records in the same way as a health care provider. We only access medical records and these are only part of the record, not necessarily the full one, if a data subject is going through a GMSS process such as the Effective Use of Resources or NHS complaints processes. Records are only accessed where necessary and with specific consent.
 - Retention – the organisation is actively working with staff on data retention
 - Data Subject Awareness – Fair Processing Notices have been changed to accommodate the GDPR and Data Protection Act 2018
 - Contracts are being reviewed to ensure GDPR compliance
 - New Policies and procedures are being written to incorporate data subject rights
 - Changes in the subject access request process means that no cost can be attributed to the request.

Queries:

It is hoped you find these details helpful to your enquiries. However, if you are unhappy with this response please let us know, giving your reasons for believing we have not satisfied the requirements of the Freedom of Information Act.

The matter will then be considered by the Freedom of Information officer who will respond in writing. This correspondence will include details of the Information Commissioner who you can contact if you remain dissatisfied with our response.

Freedom of Information Office

Patient Services

GM Shared Services (hosted by Oldham CCG)

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