

Welcome Induction: NHS Greater Manchester Shared Services

Julie Daines, Managing Director

Mark Carroll, Head of Policy and Corporate Operations



Greater Manchester Shared Services

Hosted by NHS Oldham CCG
on behalf of the Greater Manchester CCGs

Welcome to NHS Greater Manchester Shared Services (GMSS)

A little bit about us...

We provide expert support and advice to clinical commissioners across Greater Manchester to help deliver improved health services to their local populations

We employ around 350 staff and have two main bases; Ellen House in Oldham and St James's House in Salford

Our services include; Communications , Engagement and Marketing, Contract Management and Performance, Data Quality, Effective Use of Resources, Finance, Integrated Governance, IT, Market Management, Medicines Optimisation, NHS 111, Patient Services, People Services, Policy and Corporate Operations

You should have received a Corporate Welcome Pack. This contains lots of useful and important information so please familiarise yourself with this

Senior Management team and Heads of Service

Julie Daines
Managing Director / SIRO
SMT

Kate Rigden
Deputy Chief Finance
Officer
SMT / HOS

Andrea Anderson
Head of People Services
SMT / HOS

Mark Carroll
Head of Policy and
Corporate Operations
SMT / HOS

Andrew White
Head of Medicines
Optimisation /
Caldicott Guardian
SMT / HOS

Adrienne Bell
Head of NHS 111
and Head of
Patient Services /
Deputy Caldicott
Guardian
HOS

Graham Coxon
Head of
Integrated
Governance /
Deputy SIRO
HOS

Lynne Duxbury
Head of
Effective Use of
Resources and
Data Quality
Services
HOS

Ann Halpin
Head of IT
Technical
Support
HOS

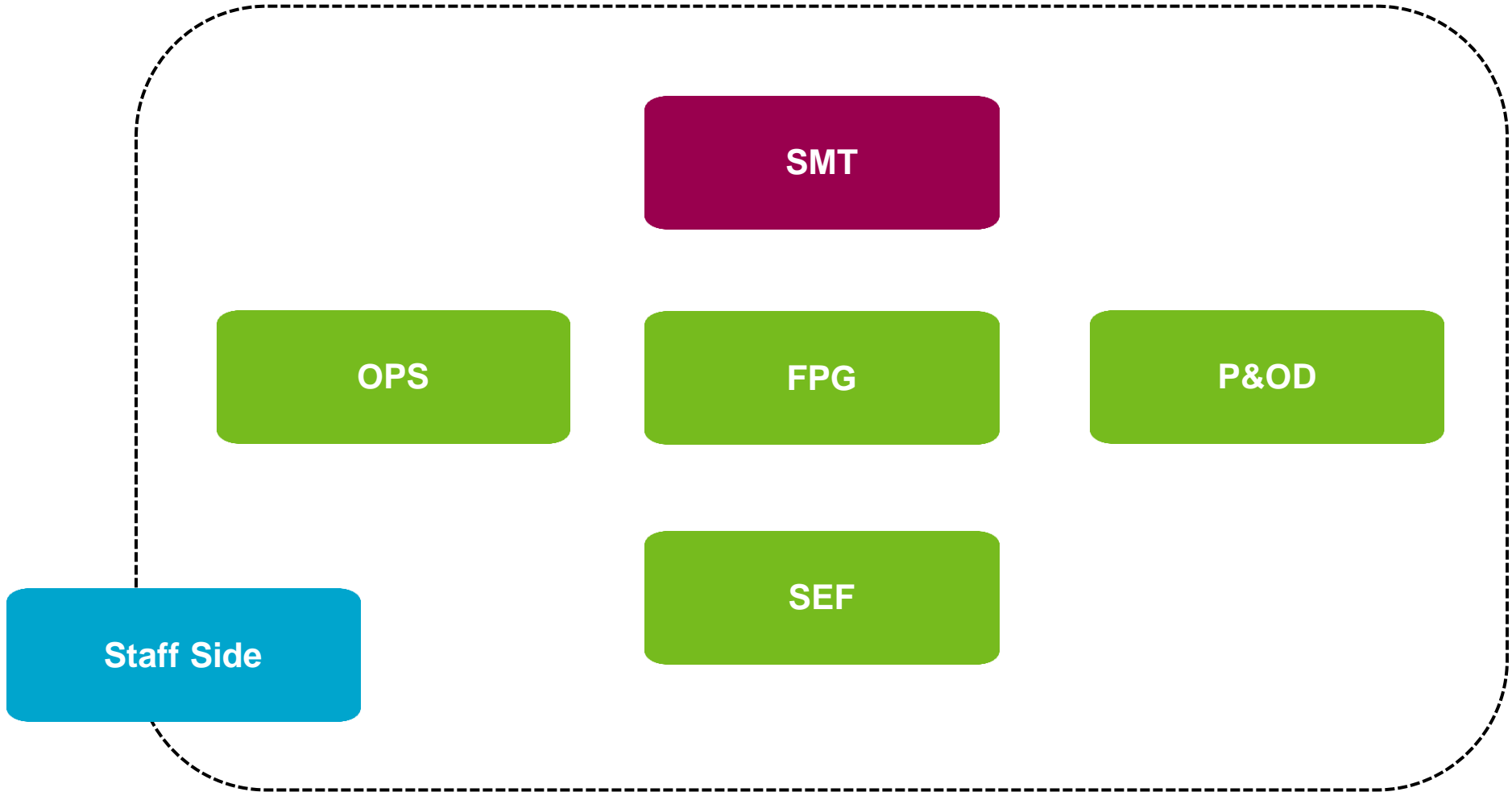
Stuart Moore
Head of Market
Management
HOS

Claire Norman
Head of
Communications,
Engagement and
Marketing
Consultancy
(Seconded to GMHSCP)
HOS

Sue Pitt
Head of
Contract
Management
and
Performance
HOS

Martin Sheridan
Head of IT
Delivery and
Development
HOS

Corporate meetings



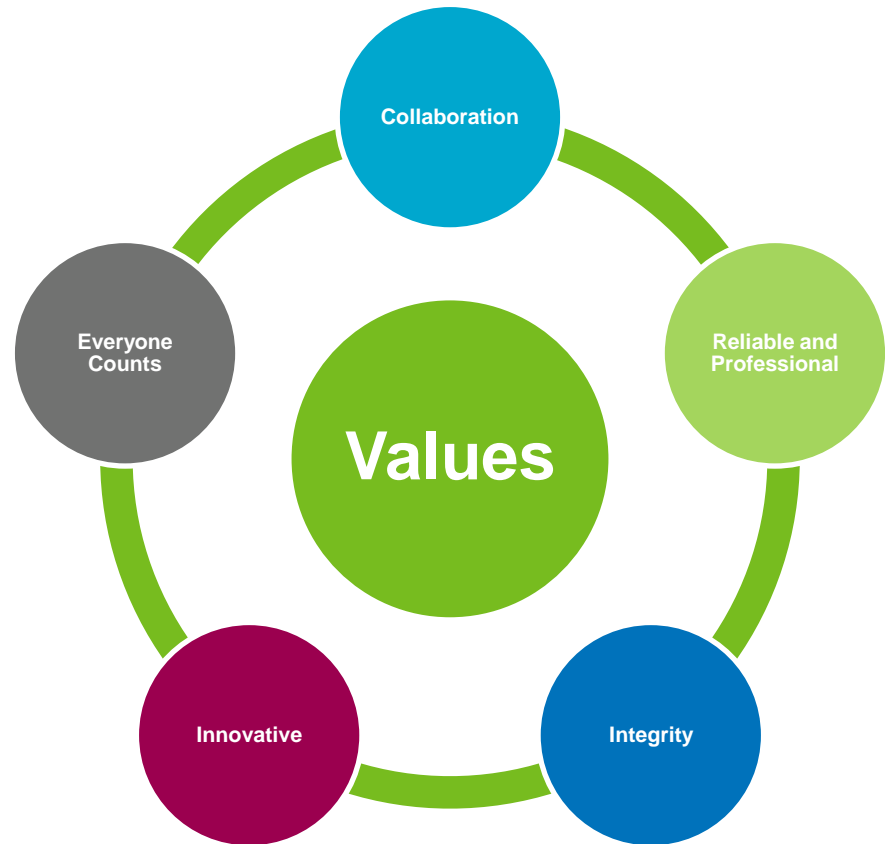
Vision and Values

Vision

To be a quality, trusted and valued partner supporting our clients in the delivery of efficient and effective health and social care across Greater Manchester.

Values

All staff are expected to demonstrate the organisations values in all that they do.



Corporate Objectives

Develop effective business relationships both internally and externally across Greater Manchester to ensure our organisation is fit for purpose now and in the future

Ensure our services offer best value for money

Continually improve and enhance our services

Become an “Employer of Choice” by embedding a culture of health and wellbeing, continuous development and empowered staff

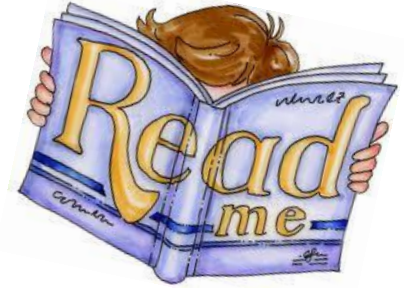
Health and Wellbeing

We recognise the importance of providing you with opportunities that encourage and enable you to lead healthy lives and make choices that support your wellbeing



A calendar of health and wellbeing activities runs throughout the year
Look out for details in the weekly staff bulletin

Communications



The Bulletin

To keep staff informed about what is going on across the organisation a weekly staff newsletter 'The Bulletin' is sent out every Thursday

Intranet

Useful information, corporate documents and templates can be found on the staff intranet ([SharePoint](#))

Website

More information about the organisation can be found on our website www.gmsharedservices.nhs.uk



Questions?



Organisational Development and Learning



If you have any development and learning queries email hr.businessservices@nhs.net

Questions?

Mandatory Training

